Infor ION

Differentiate through speed

Today you simply can't compete without fast, efficient business technology. While most software standardizes your business for efficiency, it often burdens you with unfocused output from multiple, unconnected systems. That lack of focus delays decision making, cuts productivity, and puts you at a competitive disadvantage.

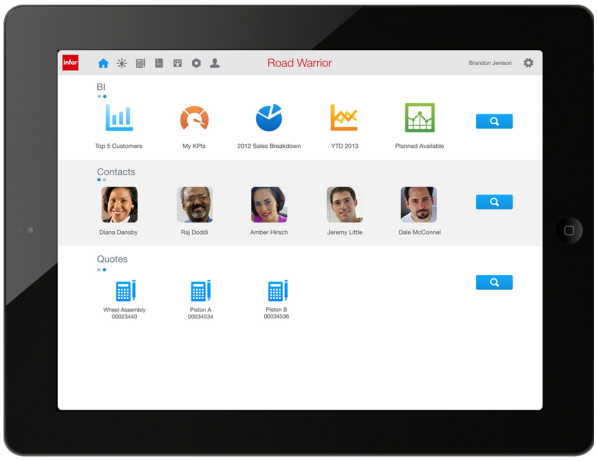
You need highly focused software to solve your specific problems. At the same time, you need the power to pull together all relevant information seamlessly, without having to search, sort, and manipulate that data before you can use it. You get that power with Infor™ ION®.

Be fast and flexible

Infor draws on decades of experience in specific industries to solve the problems that matter most to our customers. Today, those customers face endless demands for greater speed, and a need to cope with larger data volumes and escalating complexity, while containing costs.

That's why we've developed a whole new approach to business software. Infor ION represents a new concept for business software that replaces traditional middleware solutions with a speedy, lightweight connective structure that adds new levels of intelligence and sophistication to existing business technology. It's faster to implement, easier to use, and more economical to operate than any middleware-only solution. It also adds a powerful, unified combination of contextual business intelligence, common reporting and analysis, streamlined workflow, and business monitoring, all delivered within a single, consistent architecture.

Experts note that Infor ION reflects the profound effect social and mobile consumer technologies have had on enterprise software.



Infor ION embodies that trend by unifying an unparalleled breadth of powerful functions while performing those functions all at once-integration services combine with contextual intelligence, which powers an intelligent, intuitive user interface.

Accelerate and synchronize

Infor ION does its work through several distinct, interrelated systems, each of which can communicate freely with all the others, while maintaining completely synchronized interactivity with all the other parts and with the software you already have.

Infor ION Process-At the heart of Infor ION lies a connective network that lets your applications exchange information quickly and flexibly through a lightweight, loosely coupled system. With Infor ION Connect to unify all the parts, and ION Workflow & Events to streamline your business processes, you have a system that supersedes middleware with something vastly more powerful.

Infor ION Connect-Your applications operate together quickly, so you can seamlessly execute business processes and get fast results because you can:

- **Connect easily.** Infor ION Connect integrates Infor solutions to each other and to third-party applications, so you can quickly combine whatever solutions you need into a smoothly functioning whole.
- **Set up quickly.** Infor applications operate with a standard business language, making ION setup easy. You can eliminate the two top integration challenges-the need to translate your data and to map it.
- **Operate efficiently.** If you're running a portion of your business in the cloud, ION can exchange data working in a hybrid model. You don't need to maintain a second, separate integration stack.

Infor ION Pulse-This part of Infor ION creates a data feed that lets your applications transmit business documents to each other and subscribe to whatever kinds of documents are relevant. You can also monitor those messages yourself so that you can keep tabs on your entire business as easily as you'd monitor a social media feed. ION Pulse also enhances that data feed with contextual intelligence to help you make better decisions faster. You can:

- **Search at will.** Find complete transaction histories rapidly by entering search terms in a Tweetdeck-style screen.
- **Browse all transactions.** Display the complete ION feed, showing all transactions, on your desktop or mobile screen.
- **Filter by interest.** Create a filter that shows only the information you're most interested in, as it happens. For example, you can display only transactions involving certain products or customers.

Infor ION Workflow & Events-There's a lot more to your business process than software. Infor ION structures the human side of your business process by letting you create, standardize, and monitor your business process and change workflows yourself when you want so that you can:

- **Make your own rules.** ION Workflow & Events detects exceptions based on business rules that you define. It can also trigger notifications and alerts directed to the appropriate users with ION Workflow.
- **Create workflows quickly.** ION Workflow & Events offers graphical modeling that lets you design your workflow in a simple flowchart view. This makes it easy to create even complex workflows, and know that they'll work across applications.
- **Prevent oversights.** ION Workflow & Event Management detects events that should have happened, but didn't-for example, a shipment to an important customer that missed its due date. You can make ION Workflow & Event Management alert the right people immediately to address important business issues promptly.
- **Provide better service.** You can set up ION Workflow & Event Management to monitor service levels to make sure that you meet your performance levels and maintain excellent customer service.
- **Automate approvals.** You can create simple or sophisticated workflows to automate document routing and approvals across departments and office locations worldwide.

Infor ION ActivityDeck-A client for ION Pulse, this utility lets you view and interact with the information that you get from Pulse, either on your desktop or on your favorite mobile device. It also lets you inspect and modify the processes you create in ION Workflow & Event management, so that you can continuously improve the way you work.

With ION ActivityDeck you'll be able to:

- **Get alerts wherever you are.** When events occur outside your business rules, the appropriate manager knows about it instantly because ION ActivityDeck deploys alerts across the ideal medium-mobile devices.
- **Filter information the way you want it.** Your managers can use the display columns to filter information based on escalated tasks, highest priority, or oldest pending tasks. Also, built-in search capabilities make it easy to find critical information quickly.

Infor ION Intelligence

Infor ION Intelligence helps you run your business better by delivering relevant management data clearly and accurately soon enough to allow effective action. It also improves the performance of your transactional systems by moving the reporting function onto its own, dedicated resources, yielding better results all around. And since Infor ION can create rich data connections between many different types of data systems, Infor ION Intelligence can help you see issues affecting different parts of your business that you might not otherwise recognize.

Infor ION Business Vault-The information that ION Pulse shares with participating applications is also saved in a single, optimized business repository called the Business Vault. By providing a secure reservoir for past transaction data, Infor ION gives you an easy way to mine your data for more flexible, powerful reporting, business intelligence, and analytics. You'll also have:

- **Easier search.** When data resides in one place, there's no need to index your transactional systems.
- **Better reporting.** The Business Vault features a master data reference to ensure that your data is always consistent and relevant across your entire organization.
- **Up-to-date data.** The Business Vault uses event-driven synchronization to ensure that data is up-to-date as soon as each transaction occurs in the originating system.

Infor ION BI-Users can discover, aggregate, and analyze data from multiple internal systems to get better insight for decision making with Infor ION's built in business intelligence. By presenting that intelligence in the context of users' existing workflow, it helps you:

- **Improve overall efficiency.** When everyone in the organization always knows what to do next, they all get more done.
- **Streamline the use of data.** You can take advantage of data originating from many different types of business systems, including ERP, EAM, CRM, Warehouse Management, and others, along with data from external sources.
- **Simplify historical analysis.** Data mining is easier because ION generates real-time transaction documents in open source, XML-based formats, and stores a copy of each document in the Business Vault for indexing, analyzing, and reporting.

Infor Reporting-This specialized tool shows you relevant data at the point of action to help you prepare for tomorrow's decisions and opportunities and helps you make better decisions faster. It provides:

- **Simplified reporting and analysis.** With an extensive collection of pre-built reports that you can use right out of the box, you'll be ready to get value from day one.
- **Streamlined report building.** You can rapidly create customized, ad-hoc reports through Infor Reporting without IT involvement.

> **"ION can play a key role in consolidating legacy applications and preparing organizations for the next generation."**
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> **-R. Ray Wang, Constellation Research, October 2011**

- **Analytics drawn from multiple applications.** By pulling data from the Infor ION Business Vault, Infor Reporting incorporates information from multiple data systems to save you the trouble of reconciling multiple reports to reach a single conclusion.

Infor ION Experience

It's not enough to streamline and accelerate your business software-Infor ION Experience quickens and simplifies the way people work with software. We've created an array of user interface innovations, including our innovative Infor Workspace user interface to make business software easier to use and faster to learn.

Infor Workspace-With Infor ION, applications share a groundbreaking new user interface called Workspace that lets you work the way you live. It automatically displays the information you need when you need it and doesn't make you waste time "swiveling" between applications to do your work-everything you need appears in Workspace as needed to help you make better decisions faster. With Workspace, you get:

- **Social collaboration.** With rich collaboration features and the ability to organize and archive past conversations along with relevant source documents, Workspace lets you review your decision making process and improve future decisions.
- **Immediate usability.** With one sign-on, a consumer-grade user experience, common navigation, and a common look-and-feel across all Infor applications, everyone in your organization can get to work quickly.
- **Personalized tools.** Add the web parts and information you need to get your job done.
- **A single source of information.** Workspace aggregates business information from multiple sources, including Infor solutions, your Intranet, and Internet resources, and presents that information to you in a logical fashion-when you need it.

- **Context-aware data.** Get the right information, at the right time, so you can make informed decisions more quickly.

Infor Motion-The rich, flexible connective architecture of Infor ION extends to support mobile services with an unparalleled degree of usability, security, and control while minimizing the cost and effort required for provisioning, deployment and management. By bringing the intelligence of Infor ION to modern mobile devices, you get:

- **Location-aware intelligence.** Overlay your customer data on a map of your current location, and add in other web-based information and business data to gain new insights that make your business run better.
- **Contextual alerts.** The Infor Motion delivers alerts along with relevant business data and on screen controls so that you can respond promptly when issues arise.
- **Modern mobile interface.** You won't have to settle for a limited, underpowered user interface for your mobile device. Infor Motion supports advanced apps that are purpose built for the devices on which you run them.

Immediate results

Infor ION is to traditional middleware what a Formula One™ racecar is to your family sedan-similar in features, but engineered for vastly accelerated results. By arranging a set of sophisticated technologies to work independently but operate as a unified whole, Infor ION delivers new possibilities for streamlining and accelerating every aspect of your business.

With Infor ION, you get the complete solution you need to:

- Accelerate your business.
- Connect all your core applications and third-party solutions simply, flexibly, and seamlessly.
- Manage your process and let the exceptions find you automatically.
- Analyze data you can trust to improve your business.
- Find and fix problems faster than ever before.

You'll get the information you need sooner, take action faster, and see everything happening with in your business as it happens with Infor ION.

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About Infor

Infor is fundamentally changing the way information is published and consumed in the enterprise, helping 73,000 customers in more than 200 countries and territories improve operations, drive growth, and quickly adapt to changes in business demands. To learn more about Infor, please visit www.infor.com.

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INF-1303113-EN-US-0115-2