



Infor SunSystems v4.4 to Infor SunSystems Cloud: A Journey to a Modern Finance Platform

174

Legacy Business Units

66

Active Units Migrated

108

Archived

3

Cloud Environments

INTRODUCTION

Urban&Civic had relied on an on-premise Infor SunSystems v4.4 environment for many years. Over time, the finance platform had become embedded in day-to-day operations, holding extensive financial history, business unit structures, reporting logic and established processes.

The move to SunSystems Cloud was therefore not simply a software upgrade. Eclipse worked with Urban&Civic to transition the finance operation into a modern cloud environment while preserving the integrity, continuity and usability of the information finance users depended on.

THE CHALLENGE

The legacy environment had grown to 174 business units, including active, historical and inactive entities. The project needed to determine what genuinely belonged in the future platform rather than reproduce years of accumulated complexity.

- Assess data quality and prepare legacy information for migration.
- Translate SunSystems v4.4 structures into a cloud-compatible business unit model.
- Redesign users, groups and permissions for the new security model.
- Maintain reporting continuity while moving from Infor Query & Analysis (Q&A) 10 to Q&A 11.
- Complete the production cutover within a controlled downtime window.

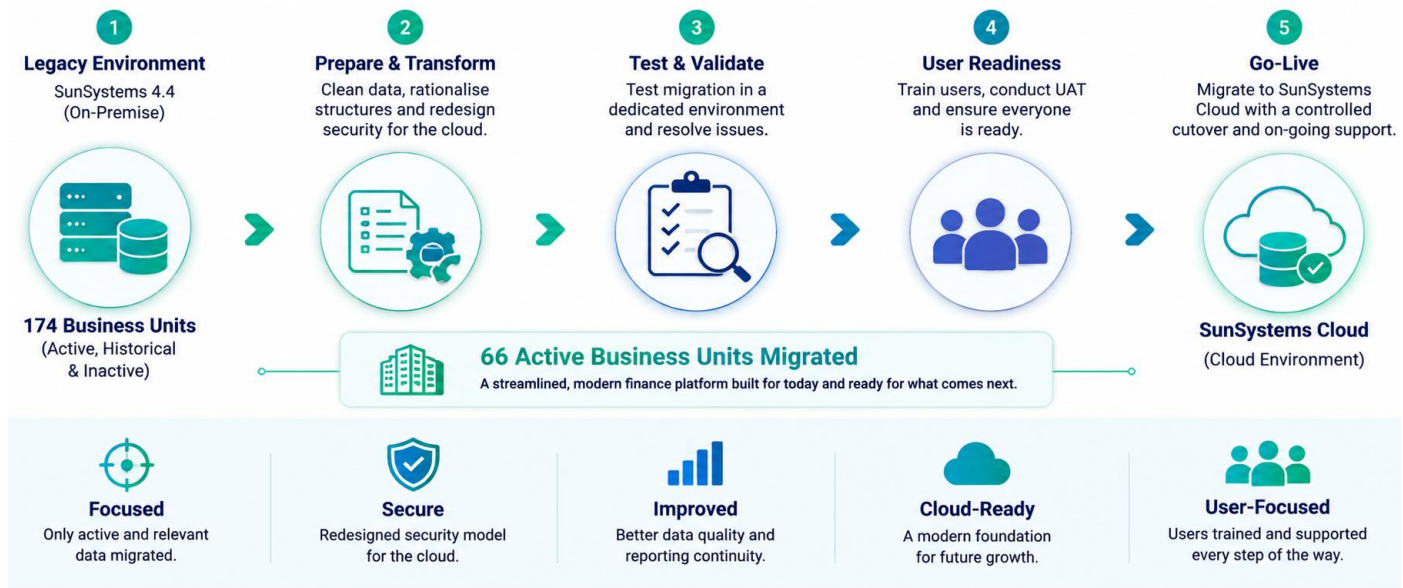
OBJECTIVES

The programme was designed around five practical goals:

1. Migrate the active finance operation without carrying unnecessary legacy structure into the cloud.
2. Create an environment to streamline the on-boarding process of any new business acquisitions.
3. Protect the accuracy and integrity of financial data.
4. Give users a familiar reporting experience in the new environment.
5. Validate the solution through test migration, UAT and user readiness activities.
6. Create a cleaner foundation for future development across the wider Infor ecosystem.

Implementation Lifecycle

Eclipse followed a structured migration path, using dedicated environments and staged validation to reduce risk before production cutover.



1. UNDERSTAND & SCOPE

Eclipse began with a detailed review of business units, financial structures, reports, users, security and underlying data. From the 174 legacy business units, 66 active units were selected for migration, while 108 historical were archived.

4. TEST, TRAIN & VALIDATE

A full test migration was carried out before production, using dedicated Training/Development and Test environments to validate the migration process and the quality of the translated data. Users were trained on the new environment with User Acceptance Testing.

2. PREPARE & TRANSFORM

The existing environment was backed up and reviewed for redundant data, migration issues and outstanding journal-hold information. Legacy databases were mapped into the SunSystems Cloud Business Unit structure, and underlying data migration issues were addressed.

5. CONTROLLED CUTOVER

Following UAT sign-off, the legacy environment entered a scheduled maintenance window. Eclipse and Urban&Civic coordinated the final live migration and cloud switchover, after which the new SunSystems Cloud environment was released to users.

3. REDESIGN SECURITY & REPORTING

Because users and groups could not simply be transferred from SunSystems v4, access was redesigned around current responsibilities, groups, permissions and roles. In parallel, Eclipse supported the move from Q&A 10 to Q&A 11.3, reviewing reports for conversion, adjustment, recreation and validation against existing outputs.

6. POST-GO-LIVE SUPPORT

Dedicated support continued through the early operational period while users became familiar with the new platform, and the project team monitored the transition. This helped resolve issues quickly and supported a stable move into business-as-usual operation.

The Outcome: A Cleaner Foundation for the Future

The migration delivered more than a change in hosting model. Urban&Civic moved from a long-established on-premise SunSystems v4.4 environment to a focused cloud platform designed around current operational requirements.

RESULTS & ACHIEVEMENTS

A rationalised business unit landscape

Only 66 active business units were migrated, avoiding the automatic transfer of all 174 legacy units and creating a more focused finance environment.

Improved data quality

Preparation and test migration created opportunities to identify and resolve data issues before production cutover.

Modernised security

Legacy users and groups were reviewed and restructured for the cloud environment, simplifying access around current organisational needs.

Reporting continuity

The move from Q&A 10 to Q&A 11.3 helped maintain the reporting capability relied on by finance users.

WHAT THE NEW PLATFORM PROVIDES

A controlled migration process

Training, Test and Production environments allowed the solution and migration approach to be validated before final cutover.

Reduced infrastructure overhead

The organisation moved away from maintaining an internally hosted finance environment to a modern hosted SunSystems Cloud platform.

A cloud-ready technology foundation

The new environment establishes a platform for future development across the wider Infor ecosystem, including Infor OS (Operating Service), Infor ION (Intelligent Open Network) and Infor Document Management (IDM) where appropriate.

A user-focused transition

Training, UAT and post-go-live support helped ensure the platform was ready - not only technically, but for the people using it every day.

Conclusion

Urban&Civic's move to SunSystems Cloud demonstrates that a successful finance transformation is about more than moving data from one environment to another. It requires careful decisions about what should move forward, how structures and security should change, how reporting continuity will be protected and how users will be prepared for the transition.

By combining rationalisation, data preparation, staged testing, user readiness and a controlled cutover, Eclipse helped create a cleaner, modern and scalable foundation for Urban&Civic's finance operation today, with a platform ready for further transformation tomorrow.

Planning a SunSystems Cloud migration?

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